

**Updated: November 10, 2020**



Aurora Parks, Recreation and Open Space Department (PROS) appreciates your understanding and patience as we all continue to work through this difficult period together.

The health and safety of our guests and staff is our top priority. Please be aware of the following modifications which are all based on guidance provided by the Colorado Department of Public Health and Environment which can be found [here](#).

PROS is using a phased approach to reopening indoor/outdoor spaces and programs that complies with the current guidelines and adheres to strict safety protocols for both guests and staff. We are diligently working to keep the community and staff as safe as possible by implementing reduced facility capacities, limiting gatherings, enforcing social distancing guidelines, enhancing cleaning and sanitization efforts, and requiring face coverings.

Please continue to check your email, this website, and social media for updates. We appreciate everyone's patience, understanding and support as we work through this process.

Please note that this information is subject to change as necessary.

### **RESERVATIONS**

In order to register for a time slot, you need to have an account. Don't have an account, click [HERE](#)

Making a reservation is the best method to secure your use of the Recreation Center and facilities. Reservations can be made 3 days in advance at [CityofAurora.PerfectMind.com](#) or by calling the specific Recreation Center during operation hours.

Guests using the facility without adult supervision must be at least 13 years of age. Guests under the age of 13 must always be accompanied by a guardian. Guardians must also have a time slot reserved for the same area. Before reserving a time slot for a youth member verify the available areas are of interest with the youth member.

### **What is available?**

Strength and Cardio Equipment – limited capacity (Minimum age 13)

Walking/Running Track – limited capacity and social distancing (Under 13 with guardian)

Gym/Basketball – limited capacity (Under 13 with guardian)

Pool – limited capacity for lap swim and water walking (Under 13 with ability to swim and guardian)

Each recreation center reservation time slot will be for one-hour and 15-minute increments and guests will only be permitted to utilize the area for which they have registered. Traveling between areas and utilizing equipment from other areas will not be permitted.

**Indoor Pools (Beck, Central, Moorhead Recreation Centers & Utah Pool): Lap Swim:** Upon entry, every lap swim guest will be assigned a chair that may be used to rest or place swim related items such as towel, water bottle, goggles, kick board, etc. **Water Walking:** Patrons who have reserved water walking slots must be respectful of others while walking. Always walk to the right side of the lane & if passing, do so quickly to the far left. **Open Swim:** Limited open swim is available on a reservation basis. Please swim and enjoy the water with members of your household only. Please maintain social distancing from others outside your household. Reservation time slots are for active participation only. All making a reservation should come planning to swim the entire time of their visit.

Portable open showers are available on the pool deck for patrons to rinse off prior to & after entering the pool. Limited lockers are open for changing.

**Drop-in:** slots will be available per location, but slots will be limited. It is recommended that guests use the reservation system to have a secure slot and for faster check-in. Drop-in slots are on first come first served basis. Drop-in slots are not guaranteed.

### **ADMISSION PAYMENT METHODS**

If payment is required guests may pay online if purchasing a membership or single session by credit card or if attempting to walk-in without a reservation in person with credit(preferred) or cash.

Reservations, memberships sales, and drop in sales will be available online [CityofAurora.PerfectMind.com](#) or by phone the Recreation Center of choice.

## **MEMBERSHIPS**

All active memberships have been extended for time missed since our closure. Monthly passes were paused upon facility closure and annual passes have extended the same number of days facilities have been closed.

If you have a payment plan, monthly payments will resume in July. All memberships (Annual, Monthly, EZpay, 10 punch, SilverSneakers, and Renew ACTIVE) will immediately be available for use, including daily admission purchases.

If you have any questions or concerns regarding your membership at the time of entry, please allow those around you to enter the facility first before discussing the matter with a staff member. With reduced access in the facilities we encourage you to call the Recreation Center front desk with all your questions.

## **CHECK-IN PROCESS**

Please arrive 15 to 30-minutes prior to your reservation for facility use.

Guests are asked to wait outside of the facility in a line remaining 6-feet away from one another (signage will be provided) OR in your vehicle until a staff member permits entry.

Upon entry into the facility, please adhere to staff direction and signage to check-in at the front desk. Staff will verify that you have signed up for the given time slot.

If you have a member ID please have it ready to scan upon check-in at the front desk.

Credit Card payment methods are preferred at this time.

Refunds will not be granted for admission into the facility for any reason at this time.

## **HEALTH & SAFETY MEASURES**

- Stay home if you have symptoms or are sick or if anyone you have come in contact with has symptoms or is sick. Please consult your medical professional for advice
- In accordance with state and local privacy and confidentiality laws and regulations, organizations are required to notify local health officials to aid in contact tracing if exposures occur. Please contact us if you or a family member has tested positive for COVID-19 following recent attendance of any recreation facilities or programs.
- Individuals at risk of severe illness from COVID-19 are strongly encouraged to consider remaining at home or in the vast great outdoors as much as possible.
  - Individuals at risk of severe illness from COVID-19 means:
    - 65 years of age or older;
    - have cancer;
    - have chronic kidney disease;
    - have chronic obstructive pulmonary disease;
    - are immunocompromised;
    - have body mass index of 30 or higher;
    - have serious heart conditions;
    - have Sickle cell disease;
    - have Type 2 diabetes mellitus; and
    - other individuals determined to be high risk by a licensed healthcare provider.
- All individuals must wear face coverings in public indoor spaces and outdoors when social distancing is not possible. Individuals in Colorado are ordered to wear medical or non-medical face covering due to the presence of coronavirus (COVID-19) by Executive Order (EO) D 2020 138. Those with a medical exemption, will not be allowed to enter the facility because they pose a direct threat to the health and safety of others. Face Coverings cannot be worn in the water but should be worn while entering/exiting the pool or while on the pool deck.
- Please always maintain six feet of separation from other guests and staff
- Where additional social distancing measures are needed (i.e. entry and front desk) floor markers will be present to assist in 6-foot distancing

- Between reservation time slots, each facility is closed for 15-minutes to clean and disinfect between groups.
- Only staff feeling healthy will be permitted to work.
- Strength and cardio equipment have been spread out, rearranged, and/or limited in order to assist in social distancing efforts.
- Reminders, guidelines and announcements regarding new health and safety precautions, expectations, and requirements will be visible and made throughout the facility
- Please help keep our facilities safe by using the provided disinfecting wipes on fitness equipment, washing your hands frequently and using hand sanitizer.
- Come ready to work out and leave bags at home as certain amenities (including locker rooms and drinking fountains) have been closed. Locker room usage will be limited to lavatories and hand washing only. Showers will not be available. Limited lockers will be available only to those using the swimming pool. Please come dressed prepared for your activity and plan on leaving dressed as you came.
- Water fountains will be inactive. Touchless bottle fillers will be available so please bring your own water bottle.
- **Indoor Pools (Beck, Central, Moorhead Recreation Centers & Utah Pool): Lap Swim:** Upon entry, every lap swim guest will be assigned a chair that may be used to rest or place swim related items such as towel, water bottle, goggles, kick board, etc. **Water Walking:** Patrons who have reserved water walking slots must be respectful of others while walking. Always walk to the right side of the lane & if passing, do so quickly to the far left. **Open Swim:** Limited open swim is available on a reservation basis. Please swim and enjoy the water with members of your household only. Please maintain social distancing from others outside your household. Reservation time slots are for active participation only. All making a reservation should come planning to swim the entire time of their visit.
- Please be ready to exit the facility when your reservation time is over. There will be no overlap allowed between reservation groups.
- All other facility policies prior to closure also remain in effect. Failure to follow rules or staff instructions will result in loss of facility use privileges